



**Sebastian Ismael MEZA**

40 Rue du Laboratoire  
Luxembourg  
G.D. de Luxembourg  
+352 621 468 802

[sebastian.meza.001@student.uni.lu](mailto:sebastian.meza.001@student.uni.lu)

**EDUCATION**

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<b>University of Luxembourg</b> , Luxembourg Master in Logistics and Supply Chain Management incl. <i>Massachusetts Institute of Technology</i> (MIT) SCALE Certificate	expected July 2019
<b>Glasgow Clyde Colleges</b> , Scotland Computer Information Systems	Jan 2002 – Feb 2004

**EXPERIENCE**

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<b>JAS Worldwide Sarl.</b> G.D. de Luxembourg Country Process Owner <ul style="list-style-type: none"><li>• Global customers solutions along with Regional and Global.</li><li>• Suppliers training on company online tools.</li><li>• KPIs and productivity improvements actions being reported, analyzed, and applied.</li></ul>	Mar 2019 – Feb 2020
<b>JAS Forwarding GmbH</b> , Germany Country Process Owner <ul style="list-style-type: none"><li>• KPIs performances, company policy and regulations compliance.</li><li>• Productivity and costs improvement.</li><li>• Financial deficit analysis and corrective actions being applied.</li></ul>	Jan 2018 – Feb 2020
<b>JAS Italy Spa</b> , Italy Business Process Manager <ul style="list-style-type: none"><li>• Formalizing business requirements for a new software implementation.</li><li>• Software implementation (Cargowise One).</li><li>• Financial, local and global processes KPIs assessment to allow productivity and financial improvements.</li></ul>	Jan 2016 – Jan 2018
<b>JAS Italy Spa</b> , Italy Global Export Operations Clerk <ul style="list-style-type: none"><li>• Export operations which involved shipments data entry, customs clearances, billing, costing, booking with carriers and overseas agent relationship.</li><li>• Customer service tasks.</li></ul>	May 2008 – Dec 2015

**ADDITIONAL INFORMATION & SKILLS**

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Languages: Spanish (C2), English (C1), Italian (C1), Portuguese (B2), German (B1) and French (B1)

IT skills: Python – MS Office

Certifications:

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| - Axelos PRINCE2® Foundation v. 2017 | December 2019 |
| - CargoWise Certified Professional   | December 2019 |
| - CargoWise Sales Professional       | November 2019 |